

QUALITY POLICY

Our policy is:

To design, install and maintain Electronic Fire & Security Systems for our customers in accordance with best professional practice, according to the relevant British and European Standards and at a reasonable financial return.

As a recognised National Security Inspectorate NACOSS Gold installer we are committed to meet the regulatory, legal and environmental expectations of the industry.

To continually improve our effectiveness to our customers by constant measurement and review of our processes, procedures and products against our quality objectives

To provide our employees with adequate information, training and support thus enabling them to carry out their duties to a high standard and achieve job satisfaction.

We have developed a quality management system to ensure that we meet customer satisfaction. We are regularly audited to ensure we meet the standard required by ISO 9001:2015 and the National Security Inspectorate Quality schedules SSQS101 and FSQS121.

Signed:

Richard Parkes, Managing Director

Date: 1st Mar 2017