

PRIVACY POLICY

1. Introduction

The Security Network Ltd is committed to protecting and respecting your privacy, and gather and process data in accordance with the General Data Protection Regulation (The Regulation).

This policy (together with our terms and conditions) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Regulation, the data controller is The Security Network Ltd. Registered office: Parkes Farm, Aldreth Road, Haddenham, Ely Cambridgeshire CB6 3PN. Our nominated representative for the purpose of the Act is Graham Venning.

2. Information we may collect from you

We may collect and process the following data about you:

- Details of your telephone calls or visits to our web site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise.
- Information that you provide by filling in forms on our websites. This includes information provided at the time of submitting data to us when using our website, subscribing to our service(s), or requesting further information, services or content.
 - Name & Job Title
 - Contact Information including email address & telephone Numbers
 - Other information relevant to your requirements from our company.
- Information provided by reputable third-party data sources.
- If you contact us, we may keep a record of that correspondence, including any information provided or required to resolve your enquiry or issue.
- We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.

3. IP Addresses

We may collect information about your computer, including your IP address, operating system and browser type, for system administration purposes and to report aggregate information to our advertisers. This is statistical data concerning browsing actions and patterns and does not identify any individual.

4. Cookies

We use Cookies on our websites in order to optimise functionality.

You may block cookies by adjusting setting on your browser. Please note that if you restrict all cookies (including essential cookies) you may not be able to access all or parts of our site. Unless you have configured your browser to refuse cookies, our system will issue cookies as soon you visit our websites. These cookies collect information about your browsing habits in order to deliver adverts more relevant to you and your interests. We place third party advertising cookies through a number of our email bulletins, which allow the delivery of such advertising through selected third-party partners. This targeting is based upon the content that you have viewed and is known as Online Behavioural Advertising. Please note that none of the information contained in these cookies has any personal identifier information (PII) attached to it (such as email, telephone, name, etc.).

5. Storage of personal data

The data that we collect from you may be transferred to, and stored at, a destination outside the European Economic Area (“EEA”). It may also be processed by staff operating outside the EEA working for us or for one of our suppliers. By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

We have implemented reasonable security measures to protect information from loss, misuse and unauthorised access, disclosure, alteration or destruction. Our security systems include authenticated access to internal databases, audits of procedures, and regular reviews of overall Web security.

Please be aware that the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data when transmitted to our site; any transmission is at your own risk.

6. Uses made of the information

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To provide you with information, products or services that you request from us or which we feel may interest you.
- To carry out our obligations arising from any contracts entered into between you and us.
- To allow you to participate in interactive features of our service, when you choose to do so.
- To notify you about changes to our service.

We are committed to responsible email sending practices, and only send email to individuals whose data has been lawfully and fairly obtained.

We may also use your data to provide you with information about goods and services.

7. Disclosure of your information

We will not sell, distribute or lease your personal information to third parties other than to our subcontractors or suppliers for them to be able to undertake our contractual commitments.

8. Your rights

You have the right to ask us not to process your personal data for marketing purposes. In any event this is normally to offer related Fire & Security products to those of which we have or have had contractual commitment.

9. Access to Information

Under the Regulation, you have the right to access information held about you.

All requests should be made in writing, addressed to: **The Data Controller, The Security Network Ltd, Unit 8, York Way, Cressex Business Park, High Wycombe, Buckinghamshire, HP12 3PY.**

Please note that any access request may be subject to an administration charge of £10, to meet our costs in providing you with details of the information we hold about you.

10. Changes to our privacy policy

Any changes we may make to our privacy policy in the future will be posted on this page of our website and, where appropriate, notified to you by email.

11. Contact

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to service@tsng.co.uk